

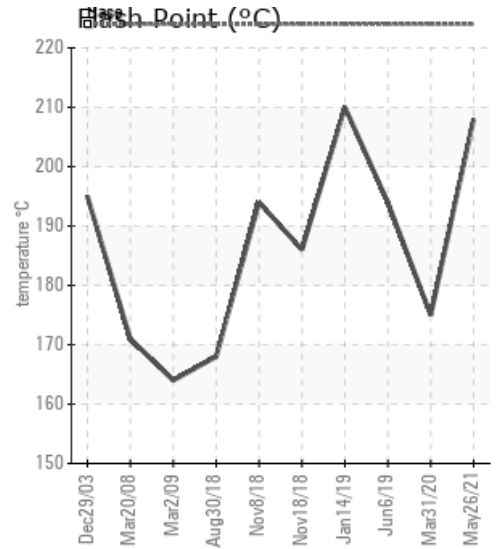
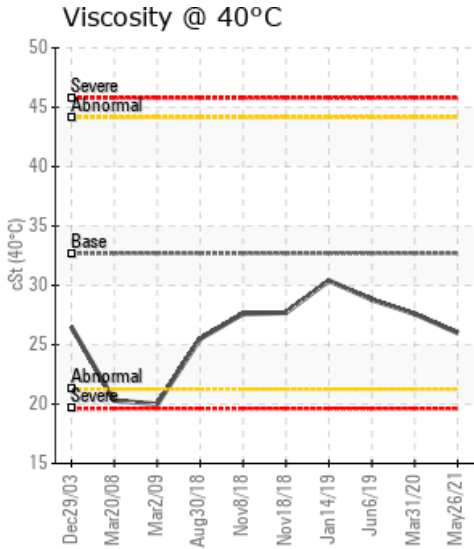
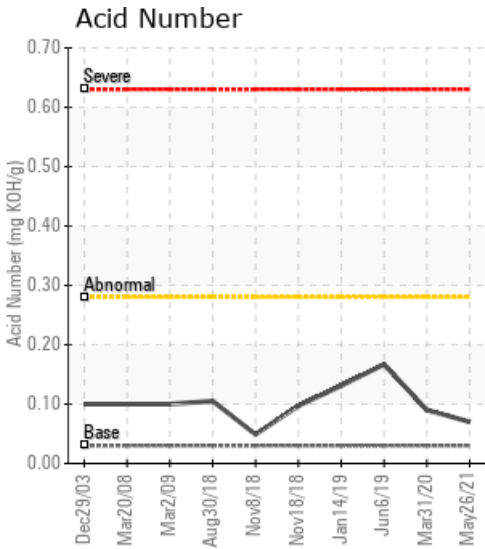
HEAT TRANSFER SYSTEM

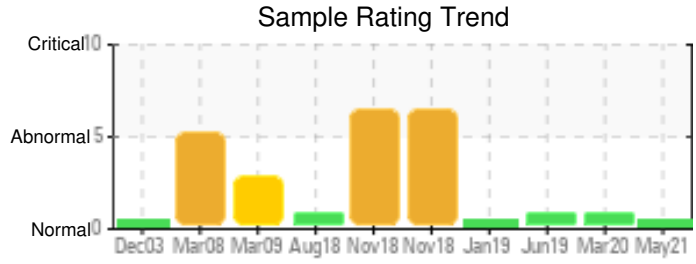
| Customer: PTRHTF10008 | System Information | Sample Information |
|--|--|--|
| ARKEMA 1415 STEELE AVENUE GRAND RAPIDS, MI 49507 USA Attn: RICHARD KOLL Tel: (616)243-4578 E-Mail: richard.koll@arkema.com | System Volume: 3000 gal Bulk Operating Temp: 540F / 282C Heating Source: Blanket: Fluid: PETRO CANADA CALFLO AF Make: | Lab No: 02427531 Analyst: Yvette Trzcinski Sample Date: 05/26/21 Received Date: 06/16/21 Completed: 06/18/21 Yvette Trzcinski yvette.trzcinski@hollyfrontier.com |

Recommendation: The viscosity continues to drop due to the thermal degradation of some of the molecules but you are keeping the light ends in an acceptable range by venting the system. The flash point, acid number and distillation boiling points are all in specification continue to run the fluid and resample in 6 - 12 months

Comments:

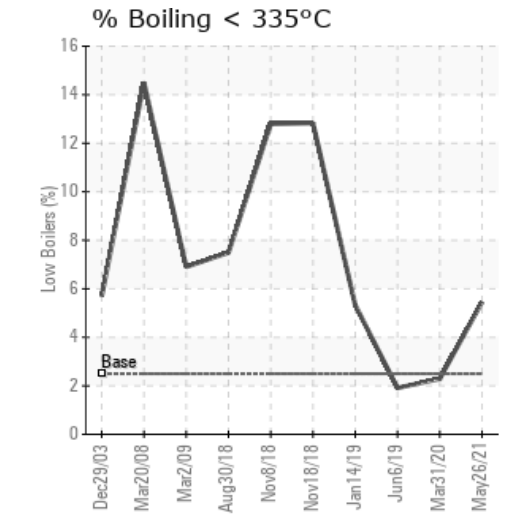
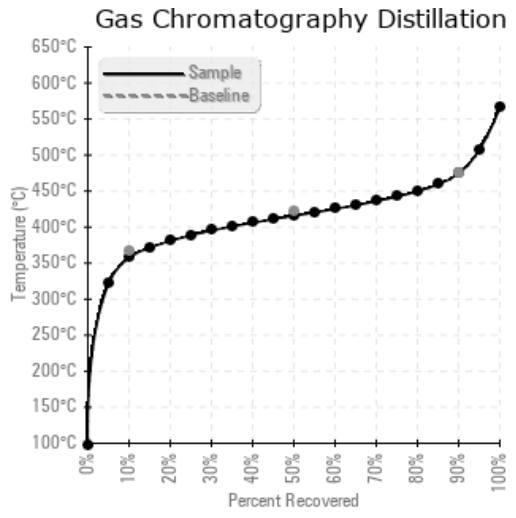
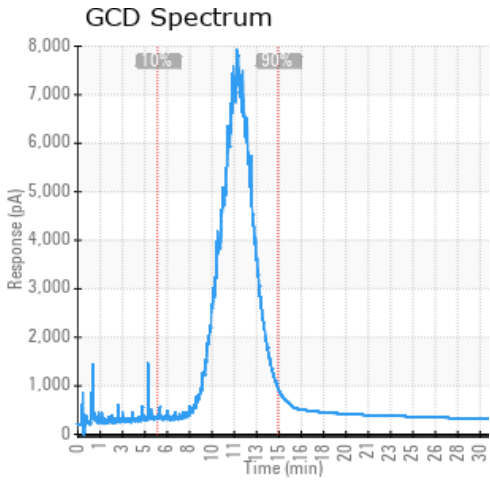
| Sample Date | Received Date | Fluid Age | Sample Location | Flash Point (COC) | Water (KF) | Viscosity (40°C) | Acid Number | Solids | GCD 10% | GCD 50% | GCD 90% | GCD % < 335°C |
|---------------|---------------|-----------|-----------------|-------------------|------------|------------------|-------------|--------|-----------|-----------|-----------|---------------|
| | mm/dd/yy | | | °F/°C | ppm | cSt | mg/KOH/g | %wt | °F/°C | °F/°C | °F/°C | % |
| 05/26/21 | 06/16/21 | 30.0m | PUMP AREA | 406 / 208 | 24.1 | 26.0 | 0.07 | 0.128 | 676 / 358 | 780 / 416 | 886 / 474 | 5.45 |
| 03/31/20 | 04/01/20 | 16.0m | PUMP AREA | 347 / 175 | 20.1 | 27.6 | 0.09 | 0.136 | 698 / 370 | 795 / 424 | 892 / 478 | 2.29 |
| 06/06/19 | 06/19/19 | 7.0m | PUMP AREA | 381 / 194 | 24.5 | 28.8 | 0.167 | 0.123 | 692 / 367 | 789 / 421 | 888 / 476 | 1.91 |
| 01/14/19 | 01/25/19 | 3.0m | AT PUMP | 410 / 210 | 16.9 | 30.4 | 0.131 | 0.127 | 661 / 349 | 763 / 406 | 867 / 464 | 5.33 |
| 11/18/18 | 11/19/18 | 6.0m | | 367 / 186 | 18.9 | 27.7 | 0.097 | 0.293 | 620 / 326 | 731 / 388 | 834 / 446 | 12.83 |
| Baseline Data | | | | 435 / 224 | | 32.7 | 0.03 | | 693 / 367 | 790 / 421 | 887 / 475 | 2.5 |





| Sample Date | Iron | Chromium | Nickel | Aluminum | Copper | Lead | Tin | Cadmium | Silver | Vanadium | Silicon | Sodium | Potassium | Titanium | Molybdenum | Antimony | Manganese | Lithium | Boron | Magnesium | Calcium | Barium | Phosphorus | Zinc |
|---------------|------|----------|--------|----------|--------|------|-----|---------|--------|----------|---------|--------|-----------|----------|------------|----------|-----------|---------|-------|-----------|---------|--------|------------|------|
| 05/26/21 | 65 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 74 | 0 |
| 03/31/20 | 40 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 60 | 0 |
| 06/06/19 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 59 | 0 |
| 01/14/19 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 112 | 0 |
| 11/18/18 | 98 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 97 | 1 |
| Baseline Data | | | 0 | 0 | | | | | | 0 | | | 0 | 0 | | | | | 0 | | | | 270 | |

Elemental analysis results (above) in parts per million (ppm). [10,000 ppm = 1.0%]



| Historical Comments | |
|---------------------|--|
| 03/31/20 | the flash point appears to have dropped slightly as well as the viscosity which is a sign of some thermal degradation but the fluid boiling points and solids are all within normal used fluid specifications resample in 6 months COC Flash Point is abnormally low. |
| 06/06/19 | Flash point and viscosity have lowered since the last sample indicating thermal degradation of the fluid - venting looks to be removing low boilers due to thermal degradation continue to vent low boilers as normal maintenance practices and resample in 6 months COC Flash Point is marginally low. |
| 01/14/19 | This is the baseline sample since the system was changed. Some Thermal cracking could be occurring GCD 90% is marginally low. Resample in 3 months (GCD) 90% Distillation Point is marginally low. |
| 11/18/18 | This sample also shows signs of thermal degradation to the system - high level of low boilers that has caused a lower flash point of the fluid and can also lead to pump cavitation overtime as well as coke material that can lead to deposits in the system and increased system fouling. Recommend replacing a portion of the fluid or draining, cleaning and system recharge based on system fouling and deposit build up (GCD) 90% Distillation Point is severely low. (GCD) % < 335°C is abnormally high. (GCD) 10% Distillation Point is abnormally low. (GCD) 50% Distillation Point is marginally low. COC Flash Point is marginally low. |

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