Thermal Fluid

Sample Shipping Instructions

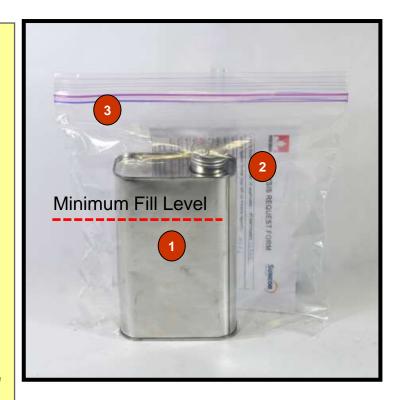


HOW TO REMIT THERMAL FLUID SAMPLES

WearCheck, with locations in Canada and the United States, laboratories perform analysis of thermal fluid samples. Customers will enjoy direct access to field experts who personally review and comment on your sample results. WearCheck' innovation in automation and technology enable better data management and more detailed and user-friendly analysis reports.

To ensure prompt analysis and return of results, we encourage you to follow these simple instructions:

- Safety associated with taking an oil sample is very important. If you are using containers we provided through WearCheck Laboratories, please note the soldering on the metal can melts around 200 °C (392 °F). Use extreme caution, follow safe operating procedures and wear appropriate personal protective equipment when collecting samples.
- 2. Be sure to send at least 500 mL of fluid so that all the tests can be performed and re-tests if necessary.
- Please place any paperwork associated with the samples inside the box in a Ziploc type bag or an oil-proof container. We recommend using our easy to fill form found after this letter.
- 4. If you are sending more than one sample, please identify each can properly so the lab personnel can easily match the oil samples with the associated paperwork.
- 5. Due to the distance to the Canadian facility and proximity to WearCheck' main laboratory in Burlington ON, customers may opt to ship to one of the addresses shown on the next page. Note that shipping to the US will increase processing time by 24 hours but may cost less and be easier than shipping to Canada.
- By providing your e-mail address, you will be notified when your shipment has been received for processing and when the final report is ready 2-3 days later. A WearCheck representative may call you to discuss the results.
- 7. If you wish to discuss a specific concern, please contact your normal WearCheck representative or Gloria Gonzalez gloria.gonzalez@wearcheck.com (Tel +1 905-569-8600 x4643).



Fill metal can with thermal fluid sample ¾ full 1, Complete the sampling form 2 and place the form in the small sealable plastic bag. Put the metal sampling container and complete and sealed form inside the large sealable plastic bag 3. Send to:

WearCheck Canada

C8-1175 Appleby Line

Burlington, ON

L7L 5H9

Tel: 1-800-268-2131

WearCheck USA

501 Madison Ave.

Cary, NC

27513

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Tel: 1-800-237-1369



THE LEADER IN OIL ANALYSIS

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Thermal Fluid

Analysis Request Form



CLISTOMER INFORMATION

customer co	de (if known):			
<u>or</u>				
Company Nar	me			
Main Contact Name			_	Phone:
E-Mail Address	(to receive report):			
Additional cont	tact e-mails (within our com	npany):		
Plant Address _				
City	Zi		il	Country
SYSTEM INF	ORMATION			
System / Uni	t Name or #:			
Length of time	fluid has been in operation:	:		
Location where	the sample was taken on t	he system:		
Name of Heat	Transfer Fluid (i.e. Petro-Ca	nada Calflo):		
If this is the i	first sample from this sys	stem please compl	ete the following in	nformation
Total System V	/olume:	Litres	☐ US Gallons	
Name of Syste	m Designer or Heater Manu	facturer:		
Maximum Bulk	Operating Temperature:		□ °C □ °F	
Is there an ine	rt gas blanket in the expans	sion tank?	□ No	
Gas Type:				
	☐ Flame – Natural Gas	☐ Flame - Diesel	☐ Flame - Wood	☐ Process – Oil used for Coolin
Heat Source:			☐ Magnetic	☐ Other:

If you wish to describe a problem, concern or situation relating to the submission of this sample, please do not write it on this form. Write to Bill Quesnel at Bill.Quesnel@wearcheck.com.

For sampling instructions and laboratory address see reverse side of this form or download this form from:

https://www.oilanalysis.net/Literature/WearCheck/LUB2654ER.pdf

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